



# Project ECHO® (Extension for Community Health Outcomes)

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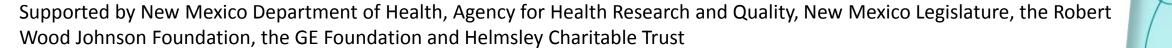






# At ECHO, our mission is to democratize medical knowledge and get best practice care to underserved people all over the world.

Our goal is to touch the lives of 1 billion people by 2025.





Moving Knowledge Instead of Patients





#### A Global Health Problem

Over 170 Million Carriers Worldwide, 3-4 Million new cases/year



#### **HCV** in New Mexico

Estimated number was greater than 28,000

- In 2004 less than 5% had been treated
  - 2,300 prisoners were HCV positive (~40% of those entering the corrections system), none were treated

#### **HCV Treatment 2004**

#### Good news...

Curable in 70% of cases

#### **Bad** news...

- Severe side effects:
  - anemia (100%)
  - neutropenia >35%
  - depression >25%
  - No Primary Care Physicians treating HCV

#### Rural New Mexico

#### **Underserved Area for Healthcare Services**

- 121,356 square miles
- 2.08 million people
- 47% Hispanic
- 10.2% Native American
- 19% poverty rate compared to 14.3% nationally
- 21% lack health insurance compared to 16% nationally

- 32 of 33 New Mexico counties are listed as Medically Underserved Areas (MUAs)
- 14 counties designated as Health Professional Shortage Areas (HPSA's)

(Statistics from 2013)



#### **Goals of Project ECHO**

Develop capacity to safely and effectively treat HCV in all areas of New Mexico and to monitor outcomes.

Develop a model to treat complex diseases in rural locations and developing countries.

#### **Partners**

- University of New Mexico School of Medicine,
   Department of Medicine, Telemedicine and CME
- NM Department of Corrections
- NM Department of Health
- Indian Health Service
- FQHCs and Community Clinics
- Primary Care Association

#### **Methods**

Use Technology to leverage scarce resources

Sharing "best practices" to reduce disparities

Case based learning to master complexity

Web-based database to monitor outcomes

Arora S, Geppert CM, Kalishman S, et al: Acad Med. 2007 Feb;82(2): 154-60.

#### What is Best Practice in Medicine

Algorithm

Check Lists

Process

Wisdom Based on Experience

### Steps

- Train physicians, physician assistants, nurse practitioners, nurses, pharmacists, educators in HCV
- Train to use web-based software iECHO & ECHO Health®
- Conduct teleECHO™ clinics "Knowledge Networks"
- Initiate case-based guided practice "Learning Loops"
- Collect data and monitor outcomes centrally
- Assess cost and effectiveness of programs





#### **Benefits to Rural Clinicians**

- No cost CMEs and Nursing CEUs
- Professional interaction with colleagues with similar interest
  - Less isolation with improved recruitment and retention
- A mix of work and learning
- Access to specialty consultation with GI, hepatology, psychiatry, infectious diseases, addiction specialist, pharmacist, patient educator

















NEJM: 364: 23, June 9-2011, Arora S, Thornton K, Murata G



### **Technology**

- Videoconferencing Hardware
- Videoconferencing Software
- Video Recording System
- You Tube-like Website/Archive
- ECHO Health Electronic Clinical Management Tool
- iECHO Electronic TeleECHO Clinic Management Solution

#### How well has model worked?

- 600 HCV teleECHO Clinics have been conducted
- >6,000 patients entered HCV disease management program

#### CME's/CE's issued:

 Total CME hours 79000 hours at no cost for HCV and 19 other disease areas

# Project ECHO Clinicians HCV Knowledge Skills and Abilities (Self-Efficacy)

scale: 1 = none or no skill at all 7= expert-can teach others

Community Clinicians N=25		ORE pation (SD)	<u>TOD</u> MEAN	AY (SD)	Paired Difference (p-value) MEAN (SD)	Effect Size for the change
<ol> <li>Ability to identify suitable candidates for treatment for HCV.</li> </ol>	2.8	(1.2)	5.6 (	0.8)	2.8 (1.2) (<0.0001)	2.4
2. Ability to assess severity of liver disease in patients with HCV.	3.2	(1.2)	5.5 (	0.9)	2.3 (1.1) (< 0.0001)	2.1
3. Ability to treat HCV patients and manage side effects.	2.0	(1.1)	5.2 (	0.8)	3.2 (1.2) (<0.0001)	2.6

(continued)

### **Project ECHO Clinicians**

**HCV** Knowledge Skills and Abilities (Self-Efficacy)

Community Clinicians N=25	BEFORE Participation MEAN (SD)	TODAY MEAN (SD)	Paired Difference (p-value) MEAN (SD)	Effect Size for the change
4. Ability to assess and manage psychiatric co-morbidities in patients with hepatitis C.	2.6 (1.2)	5.1 (1.0)	2.4 (1.3) (<0.0001)	1.9
5. Serve as local consultant within my clinic and in my area for HCV questions and issues.	2.4 (1.2)	5.6 (0.9)	3.3 (1.2) (< 0.0001)	2.8
6. Ability to educate and motivate HCV patients.	3.0 (1.1)	5.7 (0.6)	2.7 (1.1) (<0.0001)	2.4

#### **Project ECHO Clinicians**

**HCV** Knowledge Skills and Abilities (Self-Efficacy)

Community Clinicians N=25	BEFORE Participation MEAN (SD)	TODAY MEAN (SD)	Paired Difference (p-value) MEAN (SD)	Effect Size for the change
Overall Competence (average of 9 items)	2.8* (0.9)	5.5* (0.6)	2.7 (0.9) (<0.0001)	2.9

Cronbach's alpha for the BEFORE ratings = 0.92 and Cronbach's alpha for the TODAY ratings = 0.86 indicating a high degree of consistency in the ratings on the 9 items

Arora S, Kalishman S, Thornton K, Dion D et al: Hepatology. 2010 Sept;52(3):1124-33





#### **Clinician Benefits**

(Data Source; 6 month Q-5/2008)

Benefits N=35	Not/Minor Benefits	Moderate/Major Benefits
Enhanced knowledge about management and treatment of HCV patients.	3% (1)	97% (34)
Being well-informed about symptoms of HCV patients in treatment.	6% (2)	94% (33)
Achieving competence in caring for HCV patients.	3% (1)	98% (34)

# Project ECHO Annual Meeting Survey

	Mean Score (Range 1-5)
Project ECHO® has diminished my professional isolation.	4.3
My participation in Project ECHO® has enhanced my professional satisfaction.	4.8
Collaboration among agencies in Project ECHO® is a benefit to my clinic.	4.9
Project ECHO® has expanded access to HCV treatment for patients in our community.	4.9
Access, in general, to specialist expertise and consultation is a major area of need for you and your clinic.	4.9
Access to HCV specialist expertise and consultation is a major area of need for you and your clinic.	4.9





## Outcomes of Treatment for Hepatitis C Virus Infection by Primary Care Providers

Results of the HCV Outcomes Study

Arora S, Thornton K, et al. N Engl J Med. 2011 Jun; 364:2199-207.

#### **Objectives**

 To train primary care clinicians in rural areas and prisons to deliver Hepatitis C treatment to rural populations of New Mexico

 To show that such care is as safe and effective as that give in a university clinic

 To show that Project ECHO improves access to Hepatitis C care for minorities

## **Participants**

- Study sites
  - Intervention (ECHO)
    - Community-based clinics: 16
    - New Mexico Department of Corrections: 5

Control: University of New Mexico (UNM) Liver Clinic

#### **Principle Endpoint**

Sustained Viral Response (SVR): no detectable virus 6 months after completion of treatment

#### **Treatment Outcomes**

Outcome	ECHO	UNMH	P-value
	N=261	N=146	
Minority	68%	49%	P<0.01
SVR* (Cure) Genotype 1	50%	46%	NS
SVR* (Cure) Genotype 2/3	70%	71%	NS

\*SVR=sustained viral response

NEJM: 364: 23, June 9-2011, Arora S, Thornton K, Murata G



#### **Conclusions**

 Rural primary care Clinicians deliver Hepatitis C care under the aegis of Project ECHO that is as safe and effective as that given in a University clinic.

 Project ECHO improves access to hepatitis C care for New Mexico minorities.

#### **ECHO** Model™ is Cost Effective

 In 60 Percent of Patients treated for HCV the model was cost savings

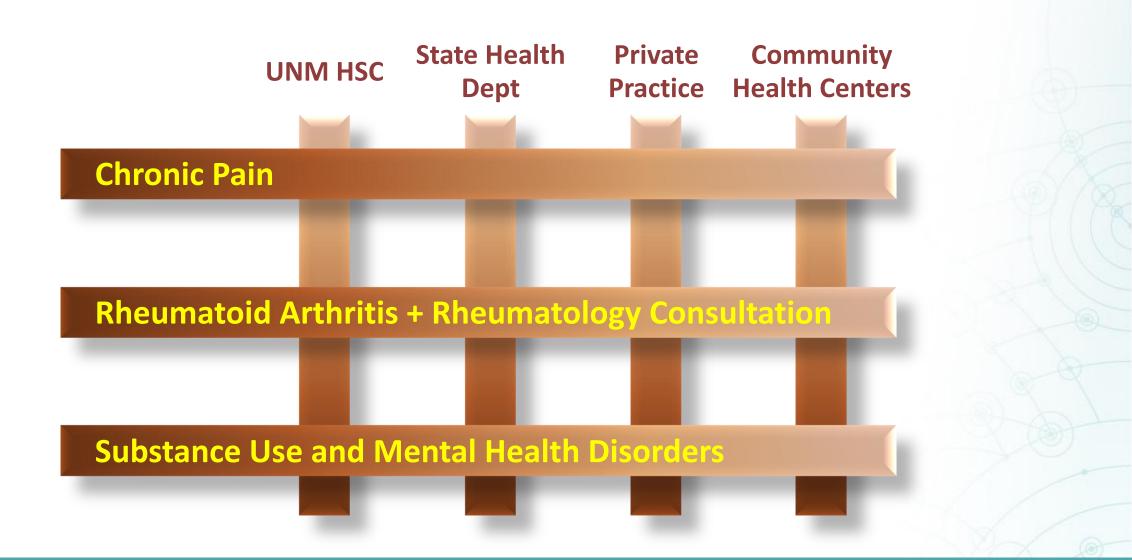
Overall Cost per Discounted Quality of Life Year
 Gained was less than 3500 dollars

#### **Disease Selection**

- Common diseases
- Management is complex
- Evolving treatments and medicines
- High societal impact (health and economic)
- Serious outcomes of untreated disease
- Improved outcomes with disease management

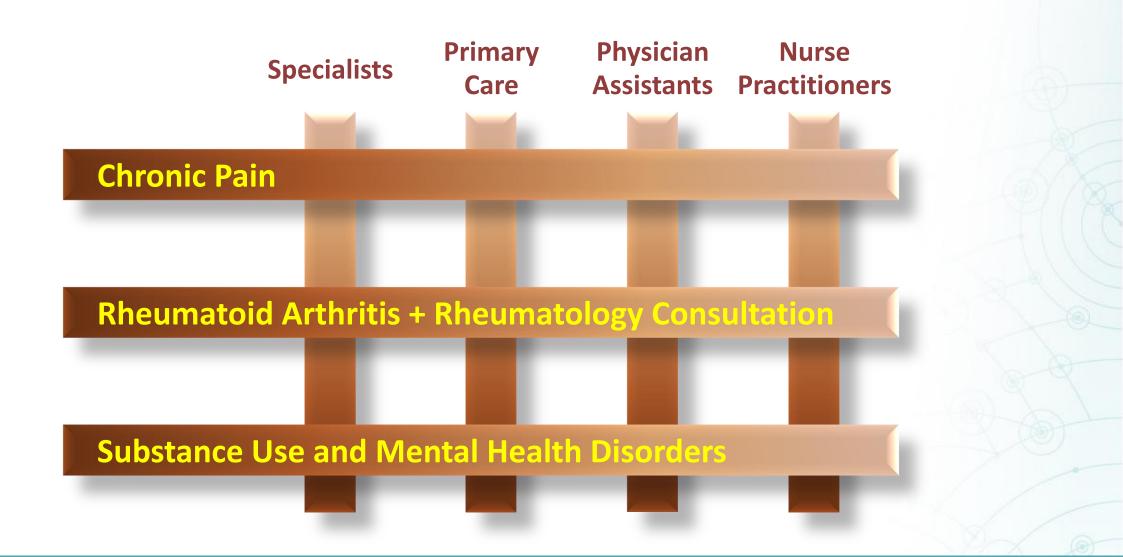
# **Bridge Building**

**Pareto's Principle** 



#### Force Multiplier

#### **Use Existing Community Clinicians**



## Successful Expansion into Multiple Diseases

Mon	Tue	Wed	Thurs	Fri
<u>Hepatitis C</u>	<u>Namibia HIV</u>	IHS Navajo HIV	<u>Hepatitis C in</u> Prisons	Nurse Practitioners
<ul><li>Arora</li><li>Thornton</li></ul>	<ul> <li>Struminger</li> </ul>	<ul> <li>Iandiorio</li> </ul>	• Thornton	Van Roper
Rheumatology  • Bankhurst	Partners in Good Health and Wellness	Endocrinology & Diabetes	Chronic Pain and Headache	Integrated Addictions and Psychiatry
Danknarst	<ul><li>Struminger</li></ul>	<ul> <li>Bouchonville</li> </ul>	• Shelley	Komaromy
HIV	Bone Health	Crisis Intervention for Community	Improving Clinical Flow	<u>Tuberculosis</u>
<ul> <li>Iandiorio</li> </ul>	• Liewicki	Policing Agencies  • Duhigg	• IHI • Clewett	• Struminger
Complex Care	Prison Peer Educator Training	<u>Epilepsy</u>		
<ul> <li>Komaromy</li> </ul>	• Thornton	• Immerman		



#### **Project ECHO**

#### **Views of Participating Providers, Health Workers, And Educators**

I = Strongly Disagree, 5 = Strongly Agree

Benefit Mean  Through the Project ECHO telehealth clinics, I am learning best- 4.68	
7.00	
practice care in chronic disease.	
I am connected with peers in the ECHO telehealth clinic whose opinion I respect for professional advice and consultation.  4.55	
I learn with guidance from Project ECHO academic specialists in chronic disease management whose knowledge and skills I respect.  4.73	
I am connected to and respected by the academic specialists in the ECHO telehealth clinic in which I participate.	
I am developing my clinical expertise through participation in Project 4.48 ECHO.	
After gaining expertise in the clinical diseases addressed in Project ECHO, I am comfortable teaching others what I have learned.	

Source: "Partnering Urban Academic Medical Centers and Rural Primary Care Clinicians to Provide Complex Chronic Disease Care," Arora, et al., Health Affairs 2011



#### **Project ECHO**

#### **Participants' Views of Patient Benefits**

I = Strongly Disagree, 5 = Strongly Agree

	5,5 51,51,71,81,55
Patient Benefit	Mean
My participation in Project ECHO benefits patients under my care whom I co-manage with ECHO specialists.	4.45
The patients under my care whom I co-manage with ECHO specialists receive best-practice care.	4.43
My participation in Project ECHO benefits the patients under my care whom I do not co-manage with ECHO specialists.	4.19
I apply what I have learned about best practices through Project ECHO to all of my patients with similar chronic diseases.	4.45
I feel comfortable applying the principles I learned from Project ECHO to other patients in my practice with similar chronic disease, independently, without presenting them on the network.	4.23

Source: "Partnering Urban Academic Medical Centers and Rural Primary Care Clinicians to Provide Complex Chronic Disease Care," Arora, et al., Health Affairs 2011



# ECHO Age Beth Israel Deaconess Boston

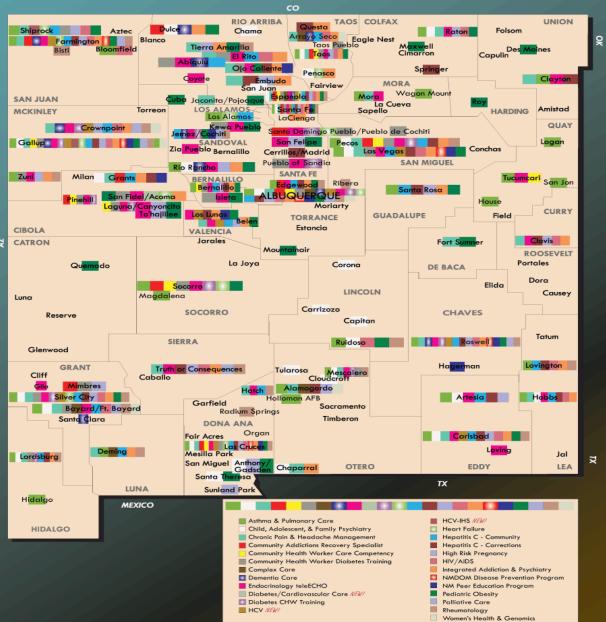
- 2: 1 Matched Cohort Study
- 11 nursing homes received ECHO intervention. Matched with
   22 controls
- Residents in ECHO Age facilities were 75% less likely to be physically restrained
- Residents were 17% less likely to be prescribed antipsychotics

Stephon E. Gordon et al: 2015: Vol. 16, Issue 3, B27–B28



#### Cumulative 2006 to 2014

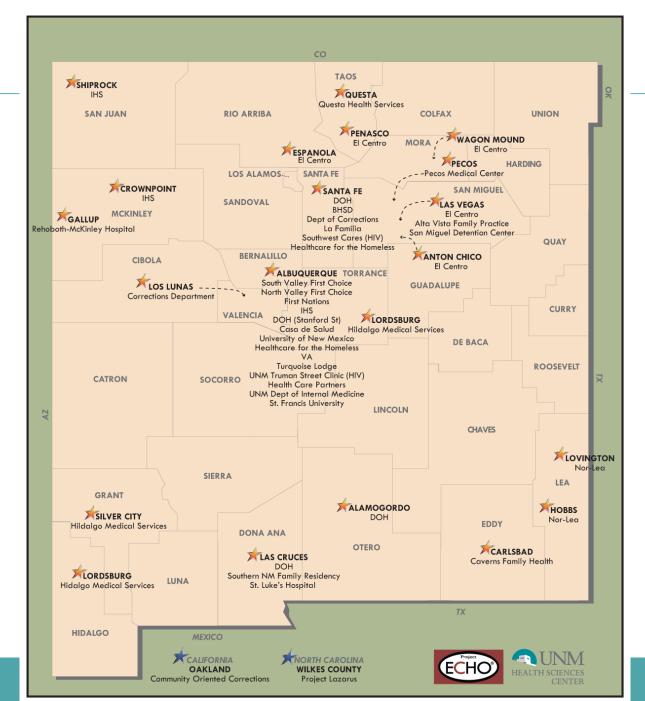




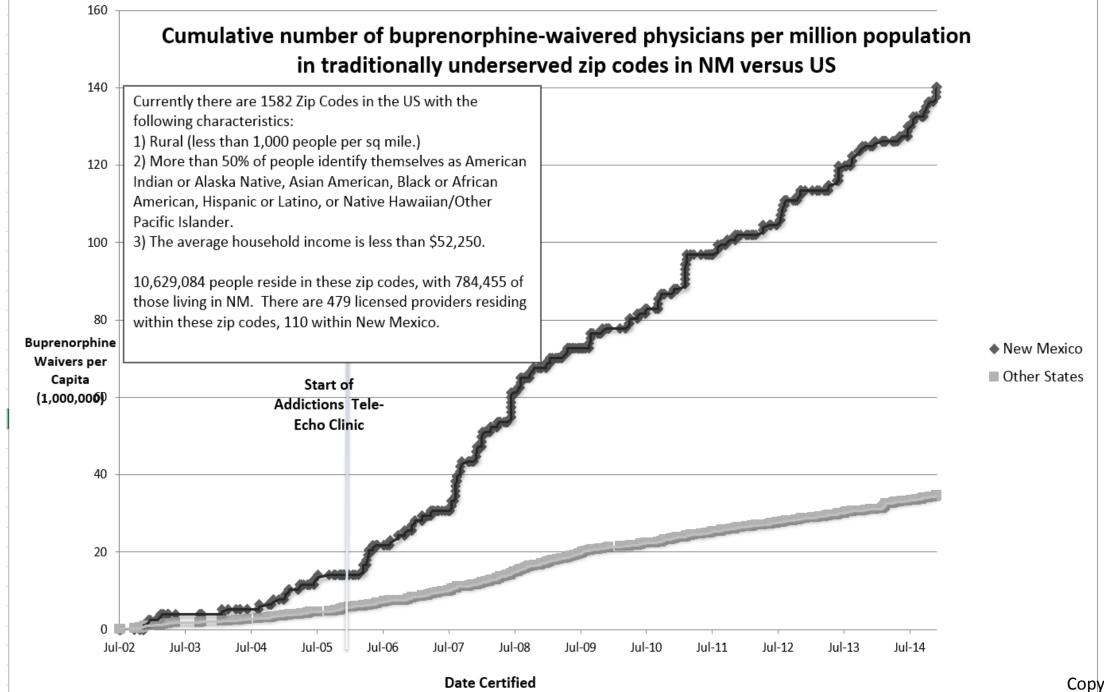




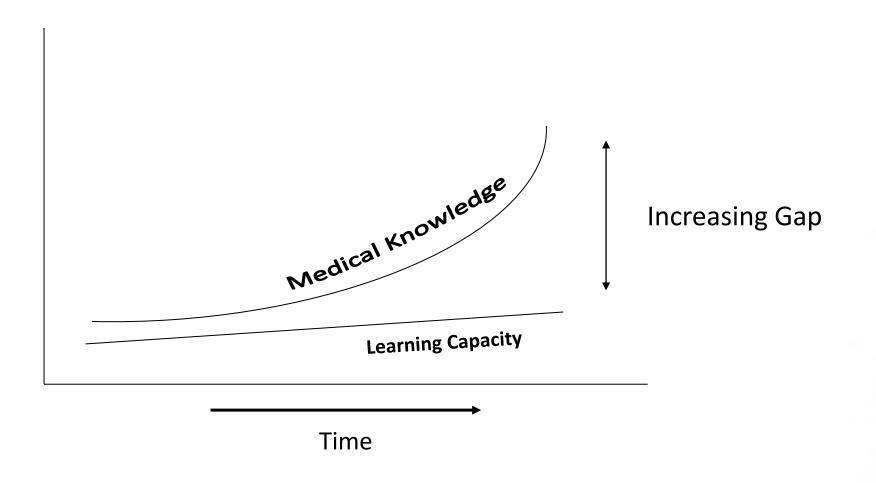
#### IAP CLINIC PARTICIPATION SITES







# What The Mind Does Not Know The Eye Cannot See



"Expanding the Definition of Underserved Population"



# Major Reductions in Harm AHRQ 2010 Baseline & Results to Date

2010 145 Harms/1,000 Discharges
2011 142 Harms/1,000 Discharges
2012 132 Harms/1,000 Discharges
2013 121 Harms/1,000 Discharges
2014 121 Harms/1000 Discharges

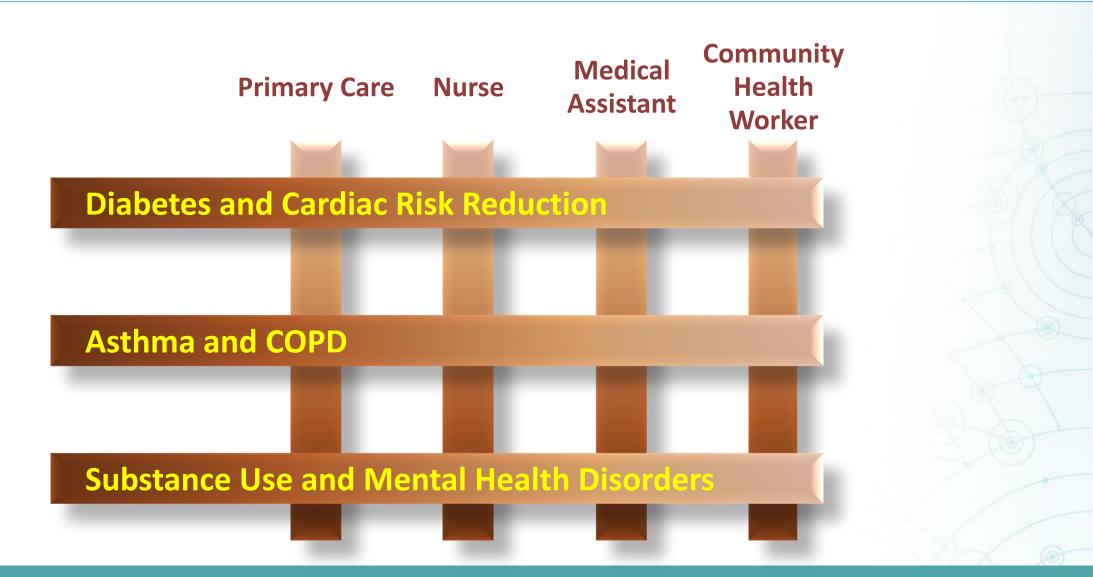
Slide provide by Dennis Wagner MPA

Source: Secretary Burwell announces results of patient safety improvement efforts, HHS News Release, December 2, 2014.

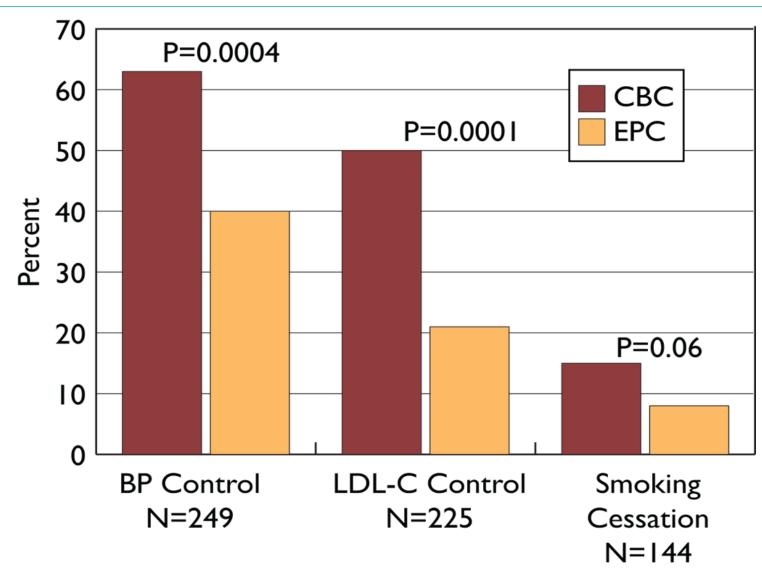


#### Force Multiplier

**Chronic Disease Management is a Team Sport** 



# Community Based Care for Cardiac Risk Factor Reduction was more Effective than Enhanced Primary Care



Becker Circulation. 2005:111:1298-1304.

### Why is a CHW Intervention Effective?

- Live in Community
- Understand culture
- Appreciate economic limitations of patient and know community resources available to patient
- Often know family and can engage other social resources for patient
- Spend more time with patient





# ECHO CHW Training Multiple Tracks

- CHW Specialist Training
  - CREW: Diabetes, Obesity, Hypertension, Cholesterol,
     Smoking Cessation, Exercise Physiology
  - CARS: Substance Use Disorders
  - ECHO Care™: Complex Multiple Diagnoses
  - Obesity Prevention: Diet, Exercise, Motivational Interviewing

Prison Peer Educator Training

## Diabetes Specialty CHW Program

- Narrow Focus Deep Knowledge
- Standardized Curriculum
  - 3 Day Onsite
  - Webcam/Weekly Video Based Clinics
    - Diet
    - Exercise
    - Smoking Cessation
    - Motivational Interviewing
    - Gentle Nudges
    - Finger Stick
    - Foot Exam
  - Ongoing support via knowledge networks
  - Part of Disease Management Team

## **Community Health Workers in Prison The New Mexico Peer Education Program**

Pilot training cohort, CNMCF Level II, July 27-30, 2009



First day of peer educator training
Photo consents on file with Project ECHO® and CNMCF

## Graduation Ceremony of First Cohort

#### The New Mexico Peer Education Program

Pilot training cohort, CNMCF Level II, July 27-30, 2009

















**Graduation as Peer Educators** 

Photo consents on file with Project ECHO® and CNMCF

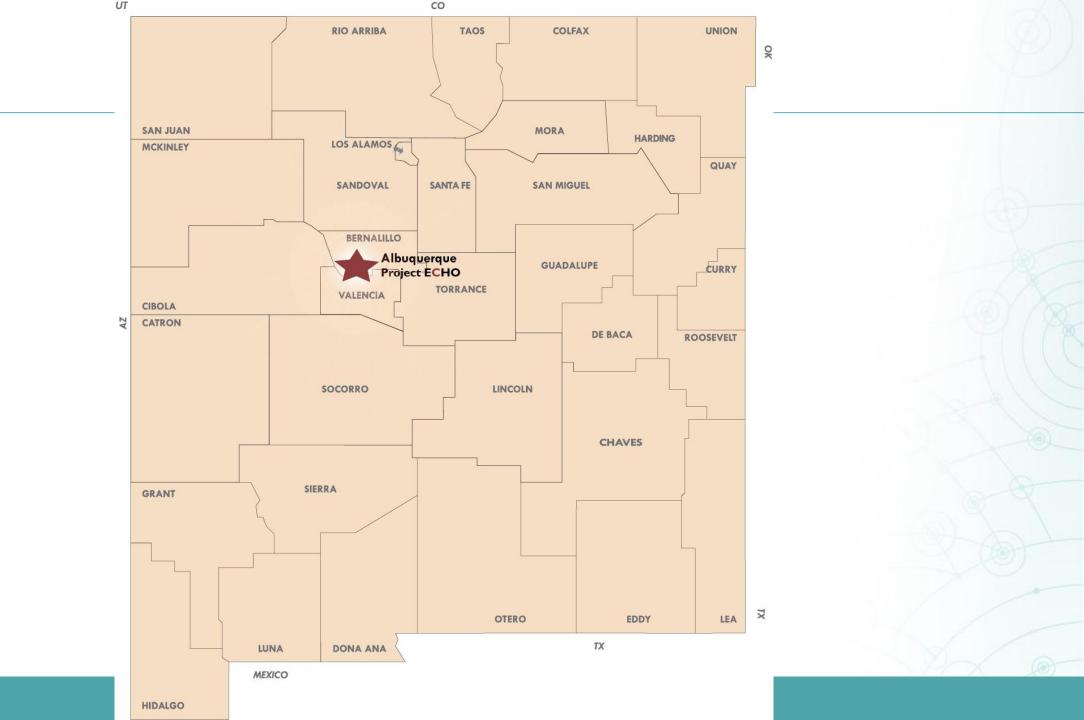


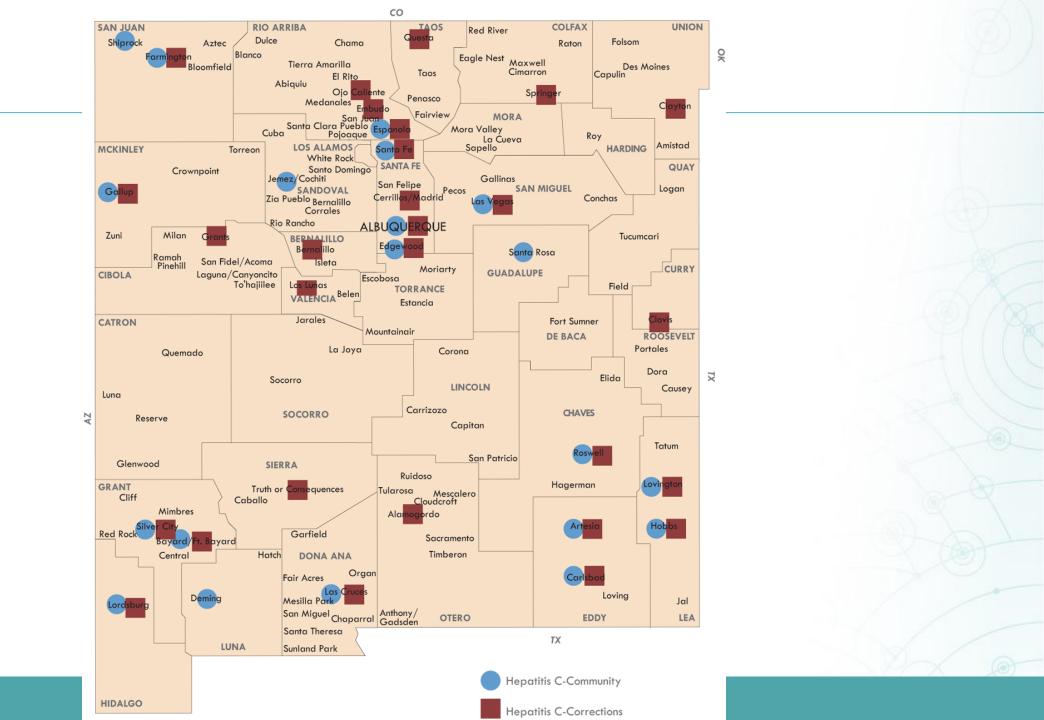


# Potential Benefits of ECHO Model to Health System

- Quality and Safety
- Rapid Learning and best-practice dissemination
- Reduce variations in care
- Access for Rural and Underserved Patients, reduced disparities
- Workforce Training and Force Multiplier
- Democratize Knowledge
- Improving Professional Satisfaction/Retention
- Supporting the Medical Home Model
- Cost Effective Care- Avoid Excessive Testing and Travel
- Prevent Cost of Untreated Disease (e.g.: liver transplant or dialysis)
- Integration of Public Health into treatment paradigm





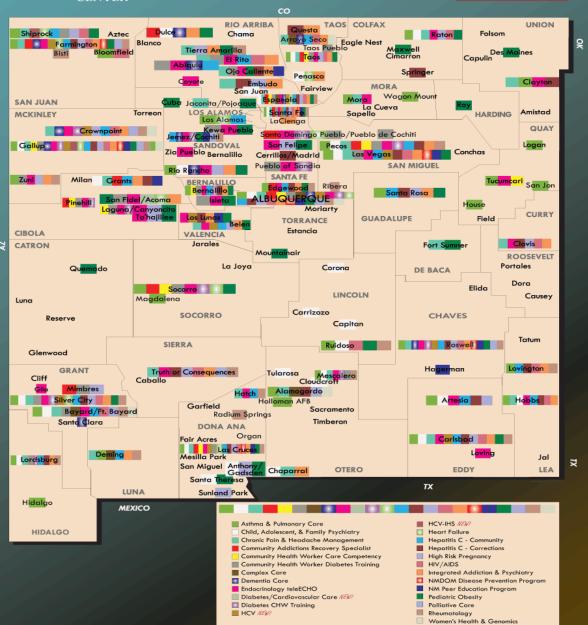






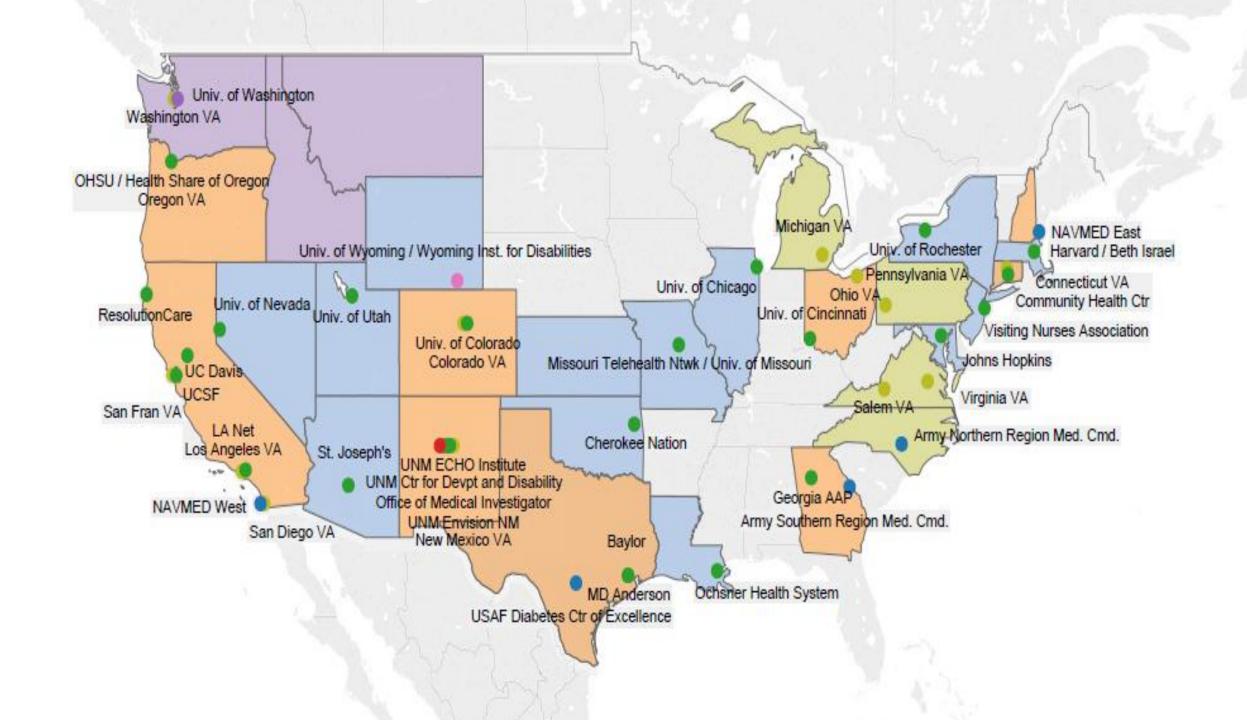
#### Cumulative 2006 to 2014

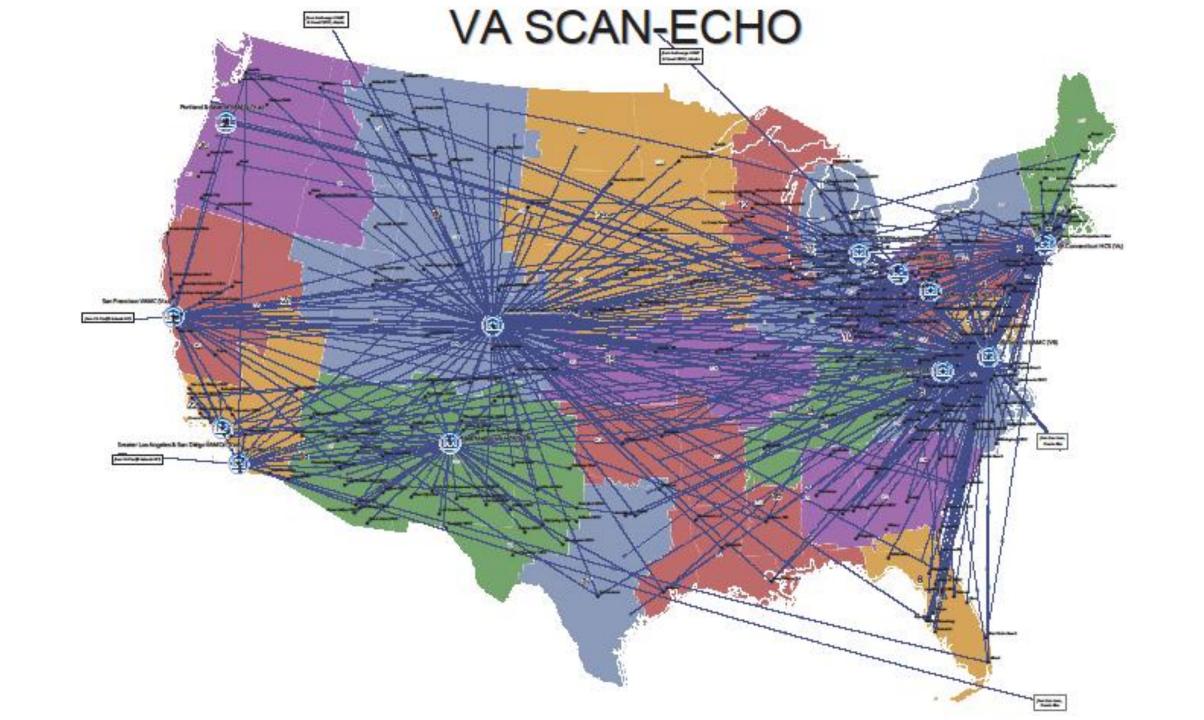




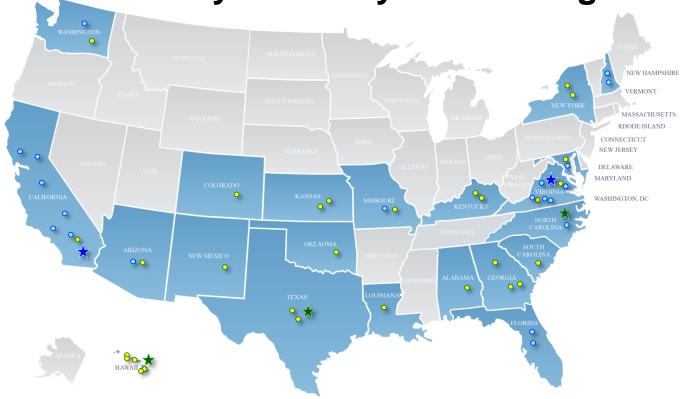








**Army and Navy Pain Management ECHO Clinics** 







🖈 Army ECHO Hubs: Regional Health Command-Europe (RHC-E) – Landstuhl, Germany | Regional Health Command-Central (RHC-C)-Joint Base San Antonio-Brook Army Medical Center - TX | Regional Health Command-Pacific (RHC-P)-Tripler Army Medical Center - HI | Regional Health Command-Atlantic (RHC-A) - Ft. Bragg, NC

- O Belgium:
- Brussels
- · Supreme Headquarters Allied Powers Europe (SHAPE)
- Germany:
- Grafenwoehr
- Hohenfels
- Katterbach
- · Landstuhl Regional Medical
- Center (LRMC)/FHC LRMC/IMC
- · Stuttgart
- Wiesbaden
- Vilseck
- Italy:
- Livorno
- Vicenza
- Japan:

- South Korea:
- · Camp Casev · Camp Humphreys
- Camp Carroll
- · Camp Walker
- · Brian Allgood Army Community Hospital/ 121st Combat Support Hospital
- O Alabama:
- Redstone Arsenal
- Arizona:
- · Fort Huachuca
- California:
- · Fort Irwin Colorado:
- · Colorado Springs
- Georgia: · Fort Gordon
- · Fort Benning · Ft. Stewart

- O Hawaii:
  - · Schofield Barracks (Family Medicine and Troop Medical Clinic)
  - · Adult Medicine Patient Centered Medical Home (PCMH) Tripler
  - Family Medicine PCMH Tripler
  - · Warrior Ohana PCMH
  - VA Pain Clinic
  - Kansas:
  - · Fort Leavenworth
  - Fort Riley
  - Kentucky:
  - Fort Knox Fort Campbell
  - Louisiana: · Fort Polk
  - Maryland: · Fort Meade

- Missouri:
- Fort Leonard Wood
- New Mexico:
- · White Sands Missile Range
- New York:
- Fort Drum
- · West Point
- Oklahoma:
- Fort Sill
- South Carolina:
- Fort Jackson
- Texas:
  - · Fort Bliss · Fort Hood
- Virginia: Joint Base Langley-Eustis
- Fort Lee Washington:
  - · Madigan Army Medical Center

- Portsmouth, VA | Navy Medicine West (NMW)- Naval Medical Center San Diego (NMCSD), CA
  - Arizona:
  - NH Yuma
  - California:
  - · NMCSD Naval Training Center
  - NH Lemoore
  - NH Twentynine Palms
  - NH Camp Pendleton
  - · Naval Air Facility El Centro · Naval Air Station North Island
  - Florida:
  - · Naval Hospital (NH) Jacksonville
  - · Naval Air Station Jacksonville
  - Marvland:
    - NHC Pax River
  - Missouri:
    - · Behavioral Health Clinic (BHC) Boone
  - North Carolina:
  - · NH Camp LeJeune

#### New Hampshire:

- · BHC Portsmouth NH
- · Navy Safe Harbor
- Virginia:

★ Navy ECHO Hubs: Navy Medicine East (NME)- Naval Medical Center (NMC)

- · NMC Portsmouth (Case Management, Pain Clinic, Physiatry, Internal Medicine)
- · BHC Oceana
- TriCare Prime Clinic (TPC) Chesapeake
- TPC Virginia Beach

- 633rd Medical Group-Langley



Comprehensive Approach to Good Health and Wellness in Indian Country Awards (DP14-1421PPHF14) \*\*/22 awards Northwest Tribal Epidemiology Center Fort Peck Community College Red Cliff Band of Lake Superior Chippewa Indians Urban Indian Health Institute Nez Perce Tribe Rocky Mountain Tribal Epidemiology Center Sault Sainte Marie Tribe of Chippewa Indians Yellowhawk Tribal Health Center Great Lakes Inter-Tribal Council, Inc Montana-Wyoming Tribal Leaders Council Northwest Portland Area Indian Health Board Great Lakes Inter-Tribal Epidemiology Center Great Plains Tribal Chairman's Health Board Lower Brule Sioux Tribe Northern Plains Tribal Epidemiology Center Winnebago Tribe of Nebraska United Indian Health Services Inc. Kickapoo Tribe in Kansas California Tribal Epidemiology Center California Rural Indian Health Board, Inc. Southern Plains Tribal Epidemiology Center United South and Eastern Tribal Epidemiology Center Santa Ana, Pueblo United South and Eastern Tribes, Inc. Albuquerque Area Southwest Tribal Epidemiology Center Albuquerque Area Indian Health Board, Inc. Oklahoma City Area Inter-Tribal Health Board InterTribal Council of Arizona Tribal Epidemiology Center Catawba Indian Nation InterTribal Council of Arizona, Inc. San Carlos Apache Tribal Council Alaska Native Epidemiology Center Alaska Native Tribal Health Consortium Component 1 (11 awards) Omponent 2 (11 awards) Tribal Epidemiology Centers (10 awards)

<sup>\*\*</sup>These awards are financed solely by Prevention and Public Health Funds.

- Albertina Kerr Portland, OR (Developmental Disabilities)
- Baylor St. Luke's Medical Center Houston, TX (Advanced Liver Disease, Cardiology, HBV, HCV, Infectious Disease)
- Behavior Change Institute Oakland, CA (Autism)
- Billings Clinic Billings, Montana (Behavioral Health for Corrections, Addictions/Psychiatry ECHO for Corrections)
- Cherokee Nation at Hastings Hospital Tahlequah, OK (HCV)
- Cincinnati Children's Hospital Medical Center Cincinnati, OH (STORM Sickle Cell Treatment & Outcomes Research in the Midwest)
- Community Health Center, Inc. Middletown, CT (Chronic Pain, Coaches International QI, HIV, HCV, Opioid Addiction – Buprenorphine)
- Georgia AAP Chapter Atlanta, GA (Pediatric Growth and Endocrinology)
- Harvard/Beth Israel Deaconess Medical Center Boston, MA (Gerontology ECHO Age)
- Johns Hopkins University School of Medicine Baltimore, Maryland (Sickle Cell Disease)



- Kansas University Medical Center / Children's Mercy Hospital Kansas City, KS and Kansas City, MO (Children and Youth with Epilepsy)
- LA Net Los Angeles, CA (Geriatrics)
- Maimonides New York, New York (Pediatric Epilepsy)
- Migrant Clinicians Network Texas (Managing Ambulatory Health Care)
- Missouri Telehealth Network/University of Missouri Columbia, MO (Autism, Asthma, Chronic Pain, Endocrinology)
- New Mexico Office of the Medical Investigator Albuquerque, NM (Grief Counseling, Medicolegal Death Investigation)
- Ochsner Health System New Orleans, LA (Liver Disease Management)
- Oregon Health and Science University/Health Share of Oregon Portland, OR (Psychiatric Medication Management)
- Parents Reaching Out Albuquerque, NM (Parent Advocacy for Children with Disabilities)
- ResolutionCare Eureka, CA (Palliative Care)



- St. Joseph's Hospital & Medical Center Phoenix, AZ (HCV)
- Trinitas Regional Medical Center Elizabeth, NJ (IDD population (intellectual and developmental disabilities)
- University of California Davis Davis, CA (Pain Management)
- University of California at San Francisco San Francisco, CA (HCV)
- University of Chicago Chicago, IL
  - Children and Youth with Epilepsy, HCV, Hypertension, Risk Based Approach to Women's Health, Pediatric ADHD, Pediatric Obesity and Comorbidities, Geriatric/Palliative, Pilot on Free & Charitable Projects
- University of Cincinnati College of Medicine Cincinnati, OH (Chronic Pain)
- University of Colorado School of Public Health Denver, CO (Children and Youth with Epilepsy), Diabetes, CRC
- University of Hawaii HI (Endocrinology, Behavioral Health)
- University of New Mexico, ECHO Institute Albuquerque, NM
  - Chronic Pain and Headache Management, Community Health Worker Training Initiatives, Complex Care, Endocrinology, Epilepsy Across a Lifespan, HCV, HCV Corrections, HIV, IHS HCV, IHS HIV, Integrated Addictions and Psychiatry, NM Department of Health TB, NM Peer Education Project, Nurse Practitioner/Certified Nurse-Midwife, Rheumatology, Women's Health and Genomics, Improving Clinical Flow Pilot, Bone Health



- UNM: Center for Development and Disability Albuquerque, NM (India Autism ECHO Program)
- UNM: Envision NM Albuquerque, NM (Childhood Overweight Medical Management, Pediatric Nutrition, Pediatric Asthma/Pulmonary)
- University of Nevada Reno, NV
  - Antibiotic Stewardship, Autism, Diabetes/General Endocrinology, Gastroenterology, Pain Management, Primary Care and Behavioral Health, Mental Health, Rheumatology, Special Series, Sports Medicine)
- University of Rochester Medical Center Rochester, NY
  - Geriatric Health in Long Term Care, Palliative Care in Primary Care, Palliative Care in Long Term Care, Geriatric Mental Health in Primary Care, General Psychology
- University of Utah Salt Lake City, UT
  - Behavioral Health, Chronic Pain & Headache Management, HCV, High Risk Obstetrics, Liver Care, Immune Disorders of the Gut, Internal Medicine/ Pediatrics Residency, Interprofessional Education (Medicine, Nursing, Pharmacy, Social Work, Wellness/Nutrition), UU Community Clinics Headache, UU Community Clinics HCV, Pregnancy Care, Post-partum Hemorrhage, Identifying & Managing Patients at Risk for Cancer, Nursing Education, Burn and Soft Tissue Injury
- University of Washington Seattle, WA
  - Chronic Pain, HCV, HIV, HIV Public Health, Multiple Sclerosis, NW Heart Failure Collaborative



- University of Wyoming / Wyoming Institute for Disabilities Laramie, WY (Assistive Technologies in Education)
- UT MD Anderson Cancer Center Houston, TX
  - Cervical Cancer Prevention, Tobacco Cessation in Mental Health Facilities, Management of Cervical and Breast Cancer (In Mozambique and in Zambia)
- Visiting Nurses Association Health Group Red Bank, NJ (Care Transitions)
- Western NY Collaborative/AKA Excellus Blue Cross BS Rochester, New York (Behavioral Health)
- West Virginia University/Cabin Creek Health Systems West Virginia (HCV)

#### **Veteran's Health Administration**

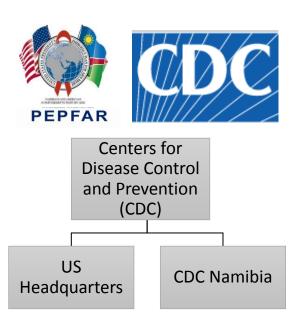
- 12 hubs around the U.S. Ann Arbor, Cleveland, Connecticut, Eastern Colorado, Los Angeles, New Mexico, Pittsburgh, Portland & Seattle, Richmond, Salem, San Diego, San Francisco
  - Behavioral/Mental Health, Cardiology, Chronic Pain, Dermatology, Endocrinology/Diabetes, Epilepsy, Hepatitis C, HIV/AIDS, Infectious Disease, Liver Care, Neurology, Nephrology, Nursing, Otolaryngology, Pulmonary/Asthma, Sleep Medicine, Spinal Cord Injury/Plastics, Surgery, Transgender, Transplant, Urology, Vascular Medicine, Women's Health
- Department of Defense
  - Army (4 hubs around the world)
    - Eastern Region Medical Command at Landstuhl RMC Germany (Chronic Pain)
    - Northern Region Medical Command at Womack AMC Fort Bragg, NC (Chronic Pain)
    - Pacific Region Medical Command at Tripler AMC Honolulu, HI (Chronic Pain)
    - Southern Region Medical Command at Dwight D Eisenhower AMC Fort Gordon, GA (Chronic Pain)
- Air Force
  - USAF Diabetes Center of Excellence San Antonio, Texas (Diabetes)
- Navy (2 hubs)
  - NAVMED East Navy Medical Center Portsmouth (Chronic Pain)
  - NAVMED West Naval Medical Center San Diego (Chronic Pain)



#### **ECHO Consortium and Partners**



Republic of Namibia Ministry of Health and Social Services







International Training & Education
Center for Health Namibia





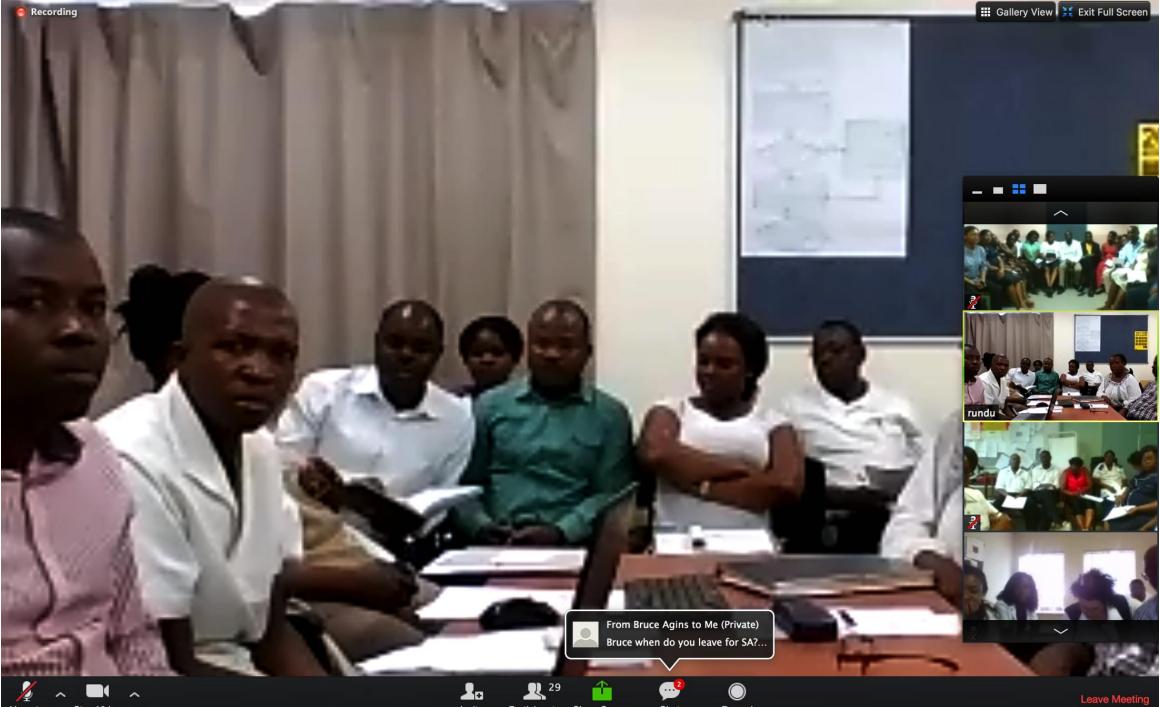
University of Washington



















# CDC-Funded HIV/TB ECHO's in Phased Implementation

- HCTB HOP Funds
  - EGPAF: Cameroon and Cote d'Ivoire
  - ICAP: Kenya and TBD
- Additional countries operating with COP or ROP funds
  - Kazakhstan and Kyrgyzstan
  - Botswana (focus on treatment failure)
- ILB HOP Funds
  - Tanzania, Uganda
- TB focus countries
  - Haiti





#### **ECHO** Replication Sites Worldwide:

- Adizes Institute- Mexico (Business Consulting)
- Ambience Public School Delhi, India (Teacher Mentorship)
- Amor-Pro TB, Puentes de Esperanza, Centers for Disease Control and Prevention, and Cure TB/San Diego
   County TB Control Branch Mexico, California, Texas, New Mexico (US-MX Border TB Initiative)
- Centre for Addiction and Mental Health (CAMH) Toronto, Canada (Behavioral Health)
- Georgian-French Joint Hepatology Clinic Georgia (HCV)
- Health and Social Care Board Northern Ireland (HSCNI) Belfast, Northern Ireland (Dermatology for GP Trainees, Carers, Diabetes, Ophthalmology)
- Heartbeat Trust Ireland (Cardiology /Heart Failure)
- Hospital de Clínicas de Porto Alegre Porto Alegre, Brazil (HCV)
- Hospital Eva Peron Buenos Aires, Argentina (Dermatology, Psoriasis)
- Hospital Italiano Buenos Aires, Argentina (HCV)
- Institute for Cytology and Preventive Oncology (ICPO) and Karuna Trust Karnataka, India
  - Cancer Screening and Prevention for Accredited Social Health Activists (ASHA) workers and Auxiliary Nurse Midwives (ANMs)



### More ECHO Replication Sites Worldwide:

- Institute of Liver and Biliary Sciences New Delhi, India (Liver Disease)
- Instituto de Rehabilitacion Psicofisica Buenos Aires, Argentina (Idiopathic Pulmonary Fibrosis)
- Jamaican Ministry of Health Mandeville, Jamaica (Chronic Disease Prevention and Management)
- Jindal Steel and Power Limited Foundation Hisar, India (Diabetes)
- Karuna Trust Bangalore, India (Maternal and Child Health)
- Lair Centre Vancouver, Canada (HCV)
- Liverpool Hospital Australia (HCV)
- Namibia Ministry of Health and Social Services (MOHSS) Namibia, Africa (HIV)
- National AIDS Control Organization (NACO) at B.J. Medical College Ahmedabad, India (HIV)
- National AIDS Control Organization (NACO) at Maulana Azad Medical College New Delhi, India (HIV)
- National Institute for Mental Health and Neurosciences (NIMHANS) Bangalore, India
  - Mental Health and Drug Addiction, Mental Health during Pregnancy and Postpartum, Road to Recovery



## More ECHO Replication Sites Worldwide:

- Northern Ireland Hospice Belfast, NI
  - Community Hospice Nurse Specialist Clinic, Lymphoedema Management, Management of Dehydration, Pregnancy and a Cancer Diagnosis, Non-Malignant Respiratory Disease, Head and Neck Cancer, Care of the Younger Adult, Heart Failure
- Ontario Pain ECHO Queens University & University of Toronto Ontario, Canada (Chronic Pain)
- Pontifícia Universidade Católica do Rio Grande do Sul Porto Alegre, Brazil (Dementia and Depression)
- Post Graduate Institute of Medical Education and Research (PGIMER) Chandigarh, India (HCV)
- Reaching You Egypt (HCV, Cardiology, Pulmonary)
- Royal College of Surgeons Ireland Ireland (Rheumatology)
- St. James's Hospital Dublin, Ireland (HCV)
- St. Michael's Hospital Toronto, Canada (Substance Use Disorders)
- Universidad Austral Buenos Aires, Argentina (HCV)
- Universidad de la República Montevideo, Uruguay (HIV, HEP.C, ANEMIA, HEART FAILURE, CANCER OF THE CERVIX, AUTISM, PEDIATRIC
  PALLIATIVE CARE, ADULTS PALLIATIVE CARE, NEUROLOGICAL REHAB AND AUTOIMMUNE DISEASES
- Vietnam National Lung Hospital Hanoi, Vietnam (Tuberculosis)
- West/North West Hospitals Group Galway, Ireland (Diabetes)



#### The ECHO Team



#### What Makes ECHO Work?

**Team Based Care** 

Community of Practice (Social Network)

Technology

Task Shifting

Joy of Work Force Multiplication

Interprofessional Consultation

Mentor/Mentee Relationship

Knowledge Expansion

De-monopolizing Knowledge

Guided Practice

**Movement Building** 

VS.

**Organization Building** 

I don't know what your destiny will be, but one thing I know: the only ones among you who will be really happy are those who will have sought and found how to serve.

#### Albert Schweitzer

1952 Nobel Prize for his philosophy of "reverence for life"





Use of multipoint videoconferencing, best practice protocols, co-management of patients with case based learning (the ECHO model) is a robust method to safely and effectively treat common and complex diseases in rural and underserved areas and to monitor outcomes.